

Photon Energy Group delivers solar energy and clean water solutions worldwide.

Working in the renewable energy arena for over 14 years, we continue to expand and are adding new business lines, markets, and positions to our team.

We are a team of nearly 170 employees worldwide, spread across offices in Prague, Sydney, Warsaw, Budapest, Bucharest, Lodz, Amsterdam, etc. Not only do we believe in the potential of clean energy solutions, but we also live by these principles at work and in our employee community. As a public company, Photon Energy Group is transparent in its regular reports to the stock market and open to new suggestions from both employees and investors.

To take care of our IT systems and provide internal technical support, we are looking for an independent, skilled, and structured colleague:

Senior IT Support Engineer

The senior IT support engineer will be responsible for providing technical support to clients, ensuring that IT service support requests are answered in a timely, efficient and knowledgeable manner.

Main Responsibilities

- ▶ Design and implement company's IT policies and regulations
- ▶ Analysing, describing and streamlining existing processes
- ▶ Communicating with clients, addressing their needs, troubleshooting, and providing step-by-step solutions
- ▶ Designing reporting data structure
- ▶ Designing logical interconnection between various IT tools currently in use
- ▶ Designing backups and redundancy of data, systems and infrastructure
- ▶ Mentoring junior IT support specialists
- ▶ Handling administrative and other ad-hoc tasks

Key Requirements

- ▶ Communicative knowledge of English; knowledge of Czech is a benefit, but not a must
- ▶ Expert knowledge of MS Office and MS Windows operating systems (desktop and server)
- ▶ Basic knowledge of the internet environment and TCP/IP protocol
- ▶ Proficient in writing fine-tuned SQL queries, stored procedures (eg. PL/SQL code) and working with data in relational databases like Oracle, SQL Server, MySQL etc.
- ▶ Working knowledge of C#, .Net, PHP, JS, GIT, HTML
- ▶ General knowledge of current technologies, willingness to learn new technologies
- ▶ Independence, diligence, responsibility, systematicity
- ▶ Good communication and organizational skills, ability to work in a team
- ▶ Self-motivated and needing little direct supervision

Our Offer

- ▶ An interesting, challenging, and meaningful job as part of an international team at a fast-growing global organisation
- ▶ Work in the promising and growing sector of renewable energy
- ▶ MultiSport card: discounted access to leisure and sport facilities in the Czech Republic
- ▶ Five weeks of paid holiday
- ▶ Various team-building and corporate events
- ▶ Personal and professional development courses
- ▶ Opportunity to learn and grow professionally, significantly broadening the skill set in IT
- ▶ Modern offices in Karlín (10 minutes from Florenc metro station on foot) with a relaxation area and indoor terrace
- ▶ Participation in an employee share purchase program after the first year of employment (company shares to a personal brokerage account as a bonus to your monthly salary)

If you are interested in the position and fulfil the above requirements, please send a CV in English or Czech along with a recent photograph to careers@photonenergy.com.